

# MAPP Leaders Training Seminar

Training, Networking, and Information Sharing for Certified GPSII/MAPP Leaders

# MAPP ROCKS!

*Don't Stop Believin'*



**August 12-14, 2014**

Holiday Inn Albany • 205 Wolf Road • Albany, New York 12205



# SEMINAR AGENDA

## TUESDAY August 12

1:00 p.m. – 2:00 p.m.	Registration (lunch on your own)
2:00 p.m. – 2:15 p.m.	Welcome: Heather Dominguez, Project Coordinator, CDHS, ICHP, SUNY Buffalo State
2:15 p.m. – 3:00 p.m.	<b>Keynote and General Session (Part 1)</b> What Foster Parents Need to Know about Conditional Surrenders Margaret Burt, Esq.
3:00 p.m. – 3:30 p.m.	Break (hotel check-in)
3:30 p.m. – 5:00 p.m.	<b>Keynote and General Session (Part 2)</b> What Foster Parents Need to Know about Conditional Surrenders
5:00 p.m. – 6:30 p.m.	Informal Networking Time/Free Time
6:30 p.m.	Reception and Eighties Theme Dinner (Eighties attire is encouraged!)

## WEDNESDAY August 13

8:00 a.m. – 9:30 a.m.	Breakfast
9:30 a.m. – 11:45 a.m.	<b>Workshop Session I</b>
11:45 a.m. – 1:30 p.m.	Lunch (on your own)
1:30 p.m. – 2:45 p.m.	<b>Cracker Barrel Sessions*</b>
2:45 p.m. – 3:15 p.m.	Break
3:15 p.m. – 4:30 p.m.	<b>Self-Care Topic Groups**</b>
4:30 p.m. – 5:45 p.m.	Informal Networking/Free Time
5:45 p.m.	Dinner
7:15 p.m.	Game Fun Night

## THURSDAY August 14

8:00 a.m. – 9:30 a.m.	Breakfast
9:30 a.m. – 11:45 a.m.	<b>Workshop Session II</b>
11:45 a.m. – 12:00 p.m.	Hotel Check-Out
12:00 p.m.	Lunch/Closing Remarks

Both the Cracker Barrel Sessions and the Self-Care Topic Groups are selected on-site and do not require prior registration. A complete list of sessions and groups will be available at the seminar, and participants will make their selections informally at that time.

\*Cracker Barrel Sessions are brief, informal presentations offered multiple times simultaneously at tables set up around the room. Participants will select and visit up to three presentations.

\*\*Self-Care Topic Groups will focus on healthy, creative, and fun ways to handle the stress of working in the helping field and to avoid “compassion fatigue.” Some sessions will involve physical activities and require comfortable clothing and/or sneakers. Please pack such items if you think you may be interested in signing up for such a session.

Seminar Coordinators: **Heather Dominguez, Helen Shin, Jack Fuentes, and the MAPP Team**

Cracker Barrel Coordinator: **Sarah Tooley**

Game Fun Night Coordinator: **Wendy Neilson**

Editor: **Josh Gordon**

Graphics Coordinator: **Carol Alex**



## **Information about the Keynote Speaker**

**Margaret Burt**, Esq., a Rochester-area child welfare attorney, has been a passionate defender of children and their rights over a span of many years. The recipient of several prestigious awards in recognition for her hard work and contributions, she has been awarded the Juvenile Justice Award by the Women’s Bar Association of the State of New York (WBASNY) in honor of her unflagging advocacy for children and her longstanding efforts to protect their rights and assure them fair representation over the entire course of her legal career.

In addition to providing legal help for children, Ms. Burt has also provided consultation and training on the subject of child welfare issues to other legal professionals as well as to child welfare staff members across the state who must be kept informed of the most current legal mandates regarding custody and adoption. Ms. Burt has been a guest speaker at numerous convocations at both state and national levels, where she is frequently called upon to share her knowledge, insights, and expertise. Her audiences have been very responsive, and she is widely known for her insightful observations, quick wit, and ready willingness to share the benefits of her extensive research and experience.

# WORKSHOP SESSION I

9:30 a.m. - 11:45 a.m. Wednesday

Local districts and voluntary agencies are encouraged to register through STARS HSLC. If that is not possible, we recommend faxing the enclosed registration form.



## Prescription Drugs and Opiate Abuse: Overview of the Current Epidemic

Prescription drug abuse, especially of opioid pain killers and anti-anxiety medications, are driving a major epidemic that affects the entire population either directly or indirectly. This workshop will provide an overview of the increase in prescription drug abuse since 2000. Opioid prescriptions have increased by over 400% in the US since the late 1990s. The prescription drug abuse epidemic is also fueling a large increase in the use of street heroin. Participants will consider possible implications of this drug abuse epidemic for child and family welfare, including placement, treatment, and permanency planning.

**William Wieczorek**, Director  
Institute for Community Health Promotion (ICHP)  
SUNY Buffalo State

**Kelly Marczynski**, Assistant Director  
Institute for Community Health Promotion (ICHP)  
SUNY Buffalo State



## Taking the “Telling” Out of Training

Learning can be fun, innovative, and transforming. This workshop is designed for anyone who teaches, trains, or leads workshops. It will focus on: how to build a safe learning environment where fun and creativity can occur based on the process of facilitation instead of training, and promoting participants' thinking instead of the teacher/trainer/workshop leader simply telling them information. The best facilitators start with the student, not with themselves. Planning should not be what the facilitator will do, but what the facilitator hopes the participants will learn. During this workshop we will provide strategies and techniques for creating a safe, fun-filled, situational learning environment, while maintaining your curriculum objectives.

**Rachel Gulley Fiorello**, Senior Education Specialist  
**Latise Hairston**, Senior Education Specialist  
Center for Development of Human Services (CDHS)  
Institute for Community Health Promotion (ICHP)  
SUNY Buffalo State



## Providing Support to Traumatized Children (Mini TOT)

Traumatic events shatter children's beliefs about the world and their safety, and they make children feel powerless and out of control. Behaviors and feelings related to the trauma of abuse and neglect threaten children's overall well-being and become challenges to achieving permanency. This train-the-trainer workshop will prepare participants to deliver a two-hour training to foster parents on supporting and nurturing children who have experienced trauma, beginning from the time that a child or youth first enters foster care.

**Diana Shultz**, Principal Education Specialist  
CDHS, ICHP, SUNY Buffalo State



## Creating Safety in Difficult Conversations

"Communicate Effectively" is one of the 12 Criteria for Mutual Selection of Foster/Adoptive Parents, and it is an important skill for the MAPP leaders to model and practice in the training room. Our communication with others can be enhanced to avoid misunderstandings and to create genuine dialogue about what matters most. Based on the concepts from the best-selling book *Crucial Conversations: Tools for Talking When Stakes Are High*, this workshop will help participants explore how to provide feedback skillfully to move from conflict to mutual understanding.

**Beate Viggiani**, Senior Education Specialist  
**Erika Brunelle**, Education Specialist  
CDHS, ICHP, SUNY Buffalo State



## The Role of Foster Parents in Family Court

Foster parents can have a huge impact on the lives and welfare of children by attending court and sharing information about the children in their homes. This workshop will clarify what is expected of foster parents when participating in the family court process. It will also answer the questions most frequently asked by foster parents regarding the family court process, such as: What are the issues before the court at various court appearances? What are the obligations of the child welfare professionals? What are the role and duties of the child's lawyer? And what are the rights of parents?

**Gene Skarin**, Esq.  
CDHS, ICHP, SUNY Buffalo State

# WORKSHOP SESSION II

9:30 a.m. - 11:45 a.m. Thursday



## Preventing Disruptions: A Foster Parent's Perspective

Don't stop believin', hold on to that feelin'! When foster parents request removal of older children from their care, all too often the agency staff concludes that there is no choice but to immediately find another placement. A parent who has successfully fostered and adopted more than 20 older children will share his real-life experiences and offer a new and powerful perspective: it is the attitude of caseworkers and homefinders, not strategies or solutions, that makes the biggest impact in successfully preventing disruptions. This workshop will offer tips for homefinders to effectively support foster parents at the very beginning of the "Stages of Disruption" as introduced in Meeting 7 of GPSII/MAPP.

**Stephen McCall**, Independent Consultant and Trainer



## Using Experiential Metaphors in Training

Back by popular demand! Learn how to design, facilitate, and debrief metaphoric experiential exercises in training to anchor key learning concepts, increase empathy, and enhance retention. Participants will leave this workshop with the ability to conduct several new exercises and increase their capacity to maximize the impact of whatever exercises they currently use in their training deliveries.

**Barbara Jaklitsch**, Senior Project Coordinator  
CDHS, ICHP, SUNY Buffalo State



## Options for Kinship Caregivers

In the last decade, the percentage of children being raised by grandparents or other relatives has dramatically increased in New York State. Unlike foster parents, many caregivers who assume responsibility for their grandchildren or other kin are not prepared to raise these often traumatized children. Relative caretakers often experience difficulties navigating the social and human services systems in an attempt to obtain services for their grandchildren and other kin, thereby forgoing the vital supports that could help provide a safe and stable home for these children. This workshop will provide an overview of the benefits and options available to kinship caregivers, and how those working with these families can support them in an effort to link them with needed services.

**Patricia Bryant**, Program Manager  
Kinship Caregiver and Post Adoption Programs  
NYS Office of Children and Family Services

**Sarah Tooley**, Education Specialist  
CDHS, ICHP, SUNY Buffalo State



## Dealing With Quibbling Siblings (Mini TOT)

It is not true that constant, unpleasant conflict among siblings is natural and inevitable! Parents can learn many practical, easy-to-use techniques to avoid such explosive situations as comparing, assigning roles, or taking sides and instead promote cooperation and make it possible for siblings to enjoy their special relationship. This train-the-trainer workshop will prepare participants to deliver a fun and interactive two- to three-hour training based on the bestselling book *Siblings Without Rivalry: How to Help Your Children Live Together So You Can Live Too*.

**Helen Shin**, Principal Education Specialist  
CDHS, ICHP, SUNY Buffalo State



## Promoting Child Development (Mini TOT)

To effectively promote the well-being and development of children in their care, foster parents need a working knowledge of the five domains of child development and to recognize the impact of abuse and neglect on child development. This train-the-trainer workshop will prepare participants to deliver one of the most popular meetings from the COMPASS-FYI (First Year In-Service) program. It is recommended for those MAPP leaders who have not yet been certified in COMPASS-FYI and would like to experience a sample, or for those who are certified COMPASS-FYI leaders and would like to see this meeting conducted again as a refresher.

**Jack Fuentes**, Senior Education Specialist  
CDHS, ICHP, SUNY Buffalo State



# APPLICATION CODES

## Job Type Codes

1. Administrator
2. Supervisor/Manager
3. Clerical/Support Staff
4. Consultant
5. Caseworker/Case Mgr/Social Work
6. Direct Child Care Worker
7. Eligibility Worker
8. Foster/Adoptive Parent
9. Investigator
10. Volunteer Worker
11. Health Care Worker
12. Teacher Vocational Specialist
13. Professional (Policy, Prog Dev)
14. Recreation Specialist

## Functional Area Codes

1. Administrative
2. DJJOY
3. Adoption
4. Child Protective Services
5. Day Care
6. Domestic Violence Prev
7. Foster Care
8. Residential Child Care
9. Blind & Visually Handicap
10. Prev/Family Support Srvc
11. Indian Affairs Services
12. Adult Services
13. Services/Other
14. Legal Affairs/Counsel
15. Energy Programs
16. Food Stamps
17. Temporary Assistance
18. Child Support Enforce
19. Disability Determinations
20. Transitional Services
21. Homeless Services
22. Fraud & Abuse
23. Medicaid Skills
24. Medicaid Eligibility
25. Managed Care
26. Dept of Health/Other
27. Welfare to Work
28. Dept of Labor/Other
29. F-30 Non Admin/Local



**New York State  
Office of  
Children & Family  
Services**

Andrew M. Cuomo, Governor  
Sheila J. Poole, Acting Commissioner

sponsored by the  
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Office of Children  
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Institute for Community Health Promotion  
SUNY Buffalo State

### *Acknowledgement*

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### *Disclaimer*

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# Registration Form

August 12-14, 2014  
Holiday Inn Albany  
205 Wolf Road - Albany, New York 12205



**Application Deadline: July 29, 2014**

**Special Note:** All certified GPS II/MAPP Foster/Adoptive Parents and Certified Agency Staff Leaders must have their agency's approval in order to register for and attend this seminar. All participants must pre-register. **Be sure to complete in full and type or print clearly.**

Please indicate: Agency Staff  Foster/Adoptive Parent  Presenter

Name (first and last name): \_\_\_\_\_ Gender: M  F

Position/Title: \_\_\_\_\_

Enter all codes (refer to code listings on opposite page): Job Type Code: \_\_\_\_\_ Functional Area Code: \_\_\_\_\_

Trainee E-mail Address: \_\_\_\_\_

Agency Affiliation: \_\_\_\_\_

Agency Address (Street Number, Name, and Suite #): \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip Code: \_\_\_\_\_

Agency Phone Number (including area code): \_\_\_\_\_ Agency Fax Number (including area code): \_\_\_\_\_

Agency Contact Person: \_\_\_\_\_ Agency Contact Person Title: \_\_\_\_\_

Agency Contact Person E-mail Address: \_\_\_\_\_

*The general sessions, cracker barrel sessions, and topic networking groups are attended by all seminar participants and do not require selection during registration. Indicate below your selections for Wednesday and Thursday workshop sessions. Please indicate a first choice and second choice selection.*

### Workshop Session I (9:30 a.m. - 11:45 a.m. Wednesday)

- 1st Choice #: \_\_\_\_\_ 2nd Choice #: \_\_\_\_\_
- |  |   |
|--|---|
| 1. Prescription Drugs and Opiate Abuse: Overview of the Current Epidemic | 4. Creating Safety in Difficult Conversations |
| 2. Taking the "Telling" Out of Training                                  | 5. The Role of Foster Parents in Family Court |
| 3. Providing Support to Traumatized Children (Mini TOT)                  |   |

### Workshop Session II (9:30 a.m. - 11:45 a.m. Thursday)

- 1st Choice #: \_\_\_\_\_ 2nd Choice #: \_\_\_\_\_
- |  |   |
|--|---|
| 6. Preventing Disruptions: A Foster Parent's Perspective | 9. Dealing With Quibbling Siblings (Mini TOT) |
| 7. Using Experiential Metaphors in Training              | 10. Promoting Child Development (Mini TOT)    |
| 8. Options for Kinship Caregivers                        |   |

### Hotel Accommodations (Check as appropriate - see asterisks below)

**DO NOT LEAVE BLANK** Indicate which items apply or registration cannot be processed:

- NO lodging needed**
- Lodging - Double Occupancy\* Roommate preference: \_\_\_\_\_
- Lodging - Single Occupancy\* (\$50 per night)
- Need room night of 8/11\* (Region I staff ONLY)
- Need room night of 8/12\*
- Need room night of 8/13\*
- Special needs - handicapped applicant: \_\_\_\_\_
- \* See Travel Policy for further information.

### Meal Attendance - Do Not Leave Blank

#### Dinner 8/12:

- NOT staying for buffet dinner
- Yes, staying for buffet dinner

#### Dinner 8/13:

- NOT staying for buffet dinner
- Yes, staying for buffet dinner
- Specify dietary restrictions: \_\_\_\_\_

Local districts and voluntary agencies are encouraged to register through STARS HSLC. If that is not possible, we recommend faxing the registration form:

**CDHS Registration Services at (716) 796-2202**

If you cannot fax, mail to:  
**Center for Development of Human Services**

Registration Services  
1695 Elmwood Avenue  
Buffalo, NY 14207-2407

Delivery ID #: 653260

For program information, contact:  
**Heather Dominguez (631) 891-9327**  
dominghj@buffalostate.edu

For registration information, contact:  
**CDHS Registration Services**  
**(716) 876-7600, ext. 500**  
RegistrationServices@bsc-cdhs.org

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